

Review of: "Developing a Framework for Cost Reduction Strategies through Process Automation in SMEs: A United States Perspective"

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Potential competing interests: No potential competing interests to declare.

This article is written in an understandable way and shows interesting and relevant information in the field of SMEs. The framework table shows information that is easy to read and understand. I think the information shown is valuable.

However, it presents problems from a scientific perspective, especially with the methodology. It talks about in-depth research, but it does not indicate how it was carried out (what the criteria for the research were, for debugging, or which databases were consulted (WoS, Scopus, Google Scholar), and it does not give the number of articles consulted.

With regard to the table shown with the framework, there is no indication of how this classification was obtained, nor what the criteria were that were previously evaluated to make the classification.

Case studies in the SMEs of framework implementation are indicated, but it is not clear if the proposed framework was implemented or if they were cases found that fall into any of the categories of the proposed framework. Nor is it shown how the cost reduction is proven through the implementation of the same.

In general, the article presents interesting information but needs to be improved in the explanation of how the study was carried out.