

Review of: "Bank Customer Churn Prediction Using SMOTE: A Comparative Analysis"

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Potential competing interests: No potential competing interests to declare.

Generally, overall, this paper gives significant impact to the area of research study. However, I have several remarks which may improve the paper as follows:

1. The objective of this paper is not mentioned in the early section. Please update to assist readers in understanding the contribution of this paper.
2. It is suggested to add the flow of this paper in Section 1.0 for readers to know the overall view of this paper.
3. It is suggested to convert the steps in GA into an algorithm or pseudocode. You can use a figure to visualize your steps for GA.
4. The author has mentioned GA selects the most informative attributes, but the features selected are not discussed, which can give significant impact to the result.
5. References are not enough and not updated.