

Review of: "Developing a Framework for Cost Reduction Strategies through Process Automation in SMEs: A United States Perspective"

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Potential competing interests: No potential competing interests to declare.

Abstract: The beginning part is not well structured. In this sense, it does not comply with the requirements regarding the objectives, methods, and, quite briefly, the results of the conducted study. Essentially, the author is invited to restructure the abstract according to the previous indications.

The introduction is very general, and it is not possible to identify the research objective or the hypothesis to be verified through the study conducted.

Methodology: The methodology is not very eloquent regarding the way to validate the research idea.

Framework Development: The qualitative analysis has some gaps regarding the themes identified and their transposition into defining statistics.

In my opinion, the paper **can be published after the suggested alterations.**