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# Knowledge, Attitudes, and Practice (KAP) Study for Reducing Invalid Vaccine Doses in Routine Immunization: A Cross-Sectional Study in Urban Slums of Bangladesh

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#### Abstract

This paper aims to assess the parental attitude, knowledge and practice regarding valid vaccination schedules and identify the reason for providing invalid vaccine doses. A cross-sectional, mixed-method study design was used. Among the 456 respondents, 99.34% have good experience in vaccination services, and 95.83% believed that this service increased their children's immunity. But only 31.36% have proper knowledge about the number of vaccinations provided by the EPI, and only 4.17 % know about invalid vaccine doses. The parent's knowledge score was significantly associated with mothers' education (p-value: 0.042) and media exposure (p-value: 0.014). The immunization practice was significantly associated with the number of living children (p-value: 0.004). Our results reveal that more than 90% of respondents have completely no idea about the invalid doses. 96.71% of respondents reported that no one informed them about the invalid dose of the vaccine. The service providers opined that service charges, urban-living people's mobility, NGO field staff workload, and inadequate EPI training are the major causes of providing invalid vaccine doses in urban slums. It is recommended that the slum authority be engaged with service providers to inform the slum people about the vaccination program to achieve the desired vaccination target.

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## Introduction

The Expanded Program on Immunization (EPI) is one of Bangladesh's most cost-effective and safe public health interventions <sup>[1]</sup>. The World Health Organization introduced EPI in 1974 to ensure all children of the world benefited from life-saving immunizations. Bangladesh is one of the countries, where the immunization success rate is quite exemplary <sup>[2][3]</sup>. The full vaccination coverage is 83.9% in 2019 which increased from 52% in 2001<sup>[4][5]</sup>. In spite of this success, the objective of EPI is not possible to achieve the target of 85% of full vaccination coverage in all districts and 90% of coverage nationally. However, various literature based on intervention results identified that vaccination dropout and the high prevalence of invalid doses are the main obstacles to achieving the desired target. In addition, the urban-rural analysis shows that urban children (77.1%) are lagging behind in getting valid doses compared to their rural counterparts (83.5%) in Bangladesh <sup>[4]</sup>.

Though some of the challenging factors have already been identified for the low coverage in urban areas, such as rapid population growth, mushrooming growth of slums; different types of service providers from public and private sectors; less priority about immunization to meet other more pressing challenges which are not a problem for the rural area <sup>[6][7][8][9]</sup>. Moreover, evidence suggests that a lack of knowledge about the importance of immunization, its subsequent doses, the importance of completing the full course, and irregular holding of vaccination sessions caused low immunization coverage in urban areas of Bangladesh <sup>[10][11][12]</sup>.

The latest Bangladesh EPI coverage evaluation report 2019<sup>[4]</sup> showed that the highest number of invalid doses were for MR1 (7.8%) and the lowest numbers were for Pentavalent2 and Pentavalent3 vaccines, at 1.0 %, with invalid doses found to be the higher in urban areas. In EPI, the dose is considered invalid when it doesn't meet the immunization schedule criteria (dose given before a minimum age or after a too short interval). Nationally, the highest percentage of invalid doses was in Dhaka North City Corporation (DNCC), with the highest rate being for invalid Pentavalent3.

Various studies have been conducted regarding the invalid doses of immunization schedules even in the USA. One evaluation was conducted among US children where 10.5% of children received at least one invalid dose of vaccine, which cost approximately \$10-18 million to repeat at least one invalid vaccine dose. This finding revealed that the cost of revaccinating these children was substantial and might have a negative impact on parents, physicians, and vaccine purchasers<sup>[13]</sup>.

One study in India<sup>[14]</sup> found that the low rate of education of the mother, place of delivery, and high birth order had a positive association with low vaccination coverage and recommended doing role plays, group talks; displaying posters, pamphlets, and arranging competitions in the community level to ensure immunization to be a "felt need" of the mothers for their children.

Another study conducted by <sup>[15]</sup> in Malawi found the existence of a significant number of invalid doses of Pentavalent1,2,3

and measles in both the Dowa and Ntchisi districts. However, the knowledge level of parents regarding the valid vaccination doses and the schedule was not assessed by them; rather they suggested rigorous capacity building for service providers.

Another study <sup>[6]</sup> conducted to identify barriers to effective immunization in Urban Slums of Nigeria and found that attitudes of parents, poor understanding of the importance of immunization, insufficient information provided by service providers, and less engagement with community people are the key barriers to uptake of immunization in slum areas which were all linked to inadequate information and education to beneficiaries of the vaccination program.

Another study <sup>[16]</sup> conducted in 41 Gavi-eligible LMICs found that universal coverage of the measles, rotavirus, and pneumococcal conjugate vaccines (PCV) could avert a significant portion of disastrous health expenditure.

In Bangladesh, some researchers <sup>[17]</sup> conducted a study to see the awareness among parents about the PCV under routine immunization program and showed that most parents were unaware of the PCV vaccination status of children.

Therefore, it is revealed that the existing rate of invalid doses should be reduced to achieve the EPI target, and for doing so, the assessment of the parent's knowledge, attitude, and practice regarding the maintenance of the vaccine schedule is a prime concern. Although in Bangladesh, various studies have already been conducted to identify the reason for dropout, left out, or partial vaccination, no study has yet been conducted to assess the knowledge of parents regarding the valid doses. In order to fill up this knowledge gap, this study is being attempted to find out the following questions;

- 1. To what extent parents of children are informed about the vaccine schedule under the routine EPI?
- 2. To investigate why children are being provided invalid vaccine doses.

Therefore, the objectives of this study are to assess the level of knowledge, attitude, and practice of parents regarding vaccination schedules under the routine EPI program. Moreover, identify the reason for providing invalid vaccine doses to the children under the routine EPI program by the service providers.

With this introduction, the next sections depicted methodology, results, discussion, and finally conclusion with some recommendations based on this study's findings.

# Methodology

This cross-sectional, descriptive study used both quantitative and qualitative information to identify the underlying causes of the presence of invalid doses vaccination schedules in selected areas by assessing the knowledge, attitude, and practice (KAP) of parents regarding child immunization and service providers' perspectives.

The household-level KAP survey was conducted in the selected slums of DNCC.

The study population included service providers and mothers of children 2-3 years of age with fully vaccinated or dropout status based on viewing immunization cards.

#### Operational Definitions<sup>1</sup>

Invalid Dose: In EPI, the dose is considered an invalid dose when it doesn't meet the immunization schedule criteria (dose given before a minimum age or after a too short interval).

Invalid Penta1: If 1st dose of Penta is given before six weeks of age of a child

Invalid Penta2: 2nd dose of Penta is considered invalid if the interval between 1st dose and 2nd dose is less than four weeks

Invalid Penta3: 3rd dose of Penta is considered invalid if the interval between 2nd dose and 3rd dose is less than four weeks

Invalid MR 1st dose: If 1st dose of MR is given before 270 days or nine months of age of a child

Invalid MR 2nd dose: If 2nd dose of MR is given before 450 days or 15 months of age of a child

Fully vaccinated: A child is fully vaccinated if the child has received all recommended doses according to the national immunization schedule by 12 months of age.

#### Sample Size Estimation

A household survey has been conducted in the selected slums. A minimum of 440 interviews were selected by using the following sample size estimation formula.

The overall sample size, *n*, is determined as follows:

$$n = \frac{Z_{a}^{2}p(1-p)(DEFF)}{d^{2}}$$

where,

 $Z_{\alpha}$ = 1.96 at 5% level of significance Estimate of the expected proportion, = 0. 5 Desired level of absolute precision, d = 6% Estimated design effect, DEFF = 1.5

#### Data Collection Techniques

Data were collected by using a structured questionnaire during January 2020 using smartphones by experienced and skilled interviewers and immediately uploaded to the data server. Qualitative data was also collected through the In-depth Investigation technique with nine key personnel from the policy level to field level staff (health care providers from NGO) who were involved in EPI activities.

#### Data Analysis Technique

The analysis of quantitative data based on the assessment of the selected immunization coverage indicators (fully vaccinated, dropouts) based on the knowledge, attitudes, and practice of parents, calculation of changes, and statistical significance based on 95% confidence intervals and other standard significance tests by using STATA 14 software.

For the qualitative part, two experienced qualitative interviewers were recruited to assist the first author to conduct key informant interviews for taking notes and transcribing the recorded interviews. These interviews were conducted face to face with relevant service providers, lasting for 30 to 90 minutes, and digital audio recorders were used for recording the interviews. The 1st author analyzed the data thematically using the content analysis procedure.

#### Ethical Consideration

All data have been collected from both mothers and service providers with written informed consent that they voluntarily participated in this study, and all confidentiality will be strictly maintained.

# Results

For this study, we conducted a household-level survey where 456 respondents participated and successfully completed the survey. Some demographic and socioeconomic indicators showed in the following table (Table 1).

Table 1. Demographic and Socioeconomic Status of Respondents

Socio-demographic indicators	Percentage/Proportion			
	Father (n=456)	Mother (n=456)	Mean	Mode
Age				
15-30	-	396 (86.84)	25.77	
31-45	-	58 (12.72)		
46-60	-	2 (0.44)		
Education				
Illiterate/others	24 (5.26)	8 (1.75)		
Can read and write	69 (15.13)	70 (15.35)		
Primary	166 (36.4)	206 (45.18)		
Secondary	165 (36.2)	151 (33.11)		Primary (206) for mothers; Primary (166) & Secondary (165) for fathers.
Higher secondary	24 (5.26)	14 (3.07)		
Graduate	4 (0.88)	6 (1.32)		
Post-graduate	4 (0.88)	1 (0.22)		
Occupation				
Government service	2 (0.44)	1 (0.22)		
Private service	83 (18.2)	10 (2.19)		
Business/Small business	87 (19.08)	6 (1.32)		Housewife (397) for mothers; Daily wage (254) for fathers.
Housemaid /Daily wage	254 (55.7)	29 (6.36)		
Unemployed/Housewife	3 (0.66)	397 (87.06)		
Garments worker	27 (5.92)	13 (2.85)		
Average no. of children			02	
Average income of the Respondents			17357.02	
Average expenditure of the Respondents			15050.44	
Media exposure (Radio/Television/Newspaper)		78.07%		

Source: Field Survey, 2020. Note 2: 1USD = 84.65 BDT in 2020<sup>[18]</sup>.

## Parents' Knowledge of Routine Immunization Program

Among 456 respondents about 98% respondents claimed that they knew about the immunization program, but only 31.36% of respondents have proper knowledge about the number of vaccinations in the Government immunization programs (Table 2). In addition, only 4% of respondents claimed that they have knowledge regarding when a vaccination dose becomes invalid; even less than 4% of respondents said that they were acquainted with the term "invalid dose" of the vaccine schedule and informed about the invalid doses.

Table 2. Immunization Details of Children

Details	n=456 (Percentage)				
Have proper knowledge about Government Immunization Program					
Yes	447 (98.03)				
No	9 (1.97)				
Have proper knowledge about the number of vaccinations in Government Immunization Program					
Yes	143 (31.36)				
No	313 (68.64)				
Know when the vaccination dose become invalid					
Yes	19 (4.17)				
No	437 (95.84)				
Informed about the invalid dose					
Yes	15 (3.29)				
No	441 (96.71)				
Child is vaccinated under EPI					
Yes	453 (99.34)				
No	3 (0.66)				
Condition of child's vaccine card					
Card was given and still available	368 (81.24)				
Card was given but not available	85 (18.76)				
Vaccination card is available					
Yes	325 (71.74)				
No	128 (28.26)				
Ever back from the vaccination center without doses					
Yes	25 (5.52)				
No	428 (94.48)				
Service providers talked about the subsequent dose					
Yes	389 (85.87)				
No	64 (14.13)				
Paid for the vaccine					
Yes	314 (69.32)				
No	139 (30.68)				

Source: Field Survey, 2020.

Table 3 represented the detailed knowledge level of the respondents about the vaccination procedures.

Table 3. Detail knowledge of vaccination procedures (n=456)

Types of Vaccine	For which	Where	When	How	No. of Doses
BCG	12.06%	-	59.65%	-	-
Pentavalent	0%	-	27.85%	-	29.39%
PCV	0.66%	26.54%	23.03%	-	23.9%
IPV	37.28%	-	0.22%	1.32%	0.66%
OPV	-	-	-	95.39%	34.65%
Measles1	-	-	64.47%	-	-
Measles2	-	-	55.26%	-	-

#### Source: Field Survey, 2020.

The majority of respondents did not know the reason for providing Polio vaccine to their children. About 37% of respondents knew that the IPV was given to their child to avoid disability. About 55% of respondents have knowledge about when their child needs to have the second dose of Measles.

#### Parental Attitudes Towards the Vaccination program

About 96% of respondents said that their perception was good about the Government routine immunization program, and according to them, this vaccine routine helped their children to increase their immunity and to become healthy. All respondents agreed that the Government's routine immunization program is required for the disease prevention of their children (Table 4).

Table 4. Parental Attitudes Towards Vaccination program

Immunization Details	n=456 (Percentage)
Perception of Government Routine Immunization Program	
Very good	19 (4.17)
Good	437 (95.83)
Government Routine Immunization is required for disease prevention	
Yes	456 (100)
No	0
Child received vaccine under the Routine Immunization	
Yes	453 (99.34)
No	3 (0.66)

Source: Field Survey, 2020.

Parental Practice on Routine Immunization Program

Among our respondents, almost all (99.34%) said that their children received vaccination services from the government's routine immunization program.

Table 5. Vaccination coverage				
Types of Vaccine	Received (frequency)	Received (%)		
BCG	325	100		
Penta1	323	99.38		
Penta2	309	95.08		
Penta3	300	92.31		
PCV1	323	99.38		
PCV2	309	95.08		
PCV3	295	90.77		
IPV1	182	56		
IPV2	143	44		
OPV1	323	99.38		
OPV2	307	94.46		
OPV3	299	92		
Measles1	276	84.92		
Measles2	227	69.85		
Source: Field Survey, 2020.				

On assessing the immunization coverage of individual vaccines (Table 5), the coverage of birth dose of BCG was found to be the highest (100%). Though the study participants did not have any significant knowledge of the names of diseases that secure prevention from any specific vaccines, substantial percentages of respondents were quite aware of the vaccine schedule of their child.

In the case of both immunization knowledge and practice, access to media reveals a significant association. This finding indicates that media access can be a powerful tool to deal with the ignorance issue of invalid doses in immunization schedules in society. Individually, the mother's education had a significant impact on immunization knowledge, whereas the mother's age and the number of living children had a significant impact on immunization practice (Table 6). Parents' education and access to media had an association with immunization knowledge. The findings also revealed that in spite of having poor knowledge of the vaccination schedule, their vaccine-receiving (practice) proportion was high, and attitudes towards vaccination programs were quite positive. It also revealed that mothers' age, number of living children, and access to media had an association with immunization practice. The prevalence of immunization practice among young mothers (age below 30), mothers with an only child as well as mothers who are regularly exposed to media was comparatively high.

Table 6. Relationship between respondent's socio-demographic condition and vaccination status

Socio-demographic Indicators	Immunization knowledge (Percentage)	p-value	Immunization practice (Percentage)	p-value
Mother's age				
15-30	388 (85.09)	0.969	395 (86.62)	0.019*
31-45	57 (12.5)		56 (12.28)	
46-60	2(0.44)		2(0.44)	
Number of living children				
1	353 (77.41)		359 (78.73)	0.001*
2	81 (17.76)	0.463	81 (17.76)	
3	13 (2.85)		13 (2.85)	
Access to media				
Yes	355 (77.85)	0.014*	355 (77.85)	0.060†
No	98 (21.49)		98 (21.49)	
Mother's education				
Illiterate/others	7 (1.54)		8 (1.75)	0.711
Can read and write	70 (15.35)		69 (15.13)	
Primary	199 (43.64)	0.042*	204 (44.74)	
Secondary	150 (32.89)		151 (33.11)	
Higher secondary and above	21 (4.61)		21 (4.61)	
Economic Status				
0-15,000	246 (53.95)		251 (55.04)	0.977
15,000-30,000	188 (41.23)	0.590	189 (41.45)	
30,000-45,000	7 (1.54)		7 (1.54)	
45,000-60,000	6 (1.32)		6 (1.32)	

Note: \*Significance at 5% level and †Significance at 10% level. Source: Field Survey, 2020.

#### Reasons for Providing Invalid Vaccine Doses: Service Providers' Perspective

From the service providers' interview, it was revealed that the occurrence of invalid doses in routine immunization programs was not a very new approach. Though most of the respondents opined that service providers themselves play the most important role in providing valid vaccine doses, however, some programmatic aspects were also there behind this (Figure 1).

The service charge was one of the important factors, playing for providing invalid doses in an urban area. Business competition regarding service charge collection was another important factor in urban areas. However, awareness regarding vaccination is increasing day by day and people wanted to complete the vaccination schedule, but failed due to service charges. They changed their vaccination center to avoid service charges, but no one allowed them, and finally lost interest in completing the vaccination schedule of their children. Moreover, some of the NGOs working in urban areas had their own target and to meet this criterion, they gave vaccine doses to the children before the date of vaccination as they did not want to lose any single client each day.

# Service Charge for EPI at Mol urban area

# Mobility of Urban living People

invalid vaccine doses

# Too much work load

Inadequate training for EPI staff

Figure 1. Reasons for providing invalid vaccine doses Source: Author's depiction.

Frequent mobility from one place to another was identified as another reason, which was related to the vaccination card retention practice. The urban living mobile population lost their child's immunization card during the house shifting. Most of them did not have any knowledge regarding the importance of the vaccination card, and it was difficult for the service provider to vaccinate a child with a valid dose without the vaccination card. Moreover, parents were not fully aware of the child's birth date, and they failed to provide the exact birth date to the service provider.

Inadequate workforce/resource person to conduct training and high turnover in the NGO sector was also a common picture. City Corporation officials were overburdened with their existing job responsibility and were not able to conduct any awareness program for mothers/caregivers. Inter-personal communication during vaccination was not possible due to the severe workload.

There was training related problem among the EPI staff as the authority arrange nationwide training at a time, which was not suitable for all types of organizations to comply with this schedule. Moreover, NGOs involved in providing vaccination services were another important part of the urban health structure. They performed several responsibilities other than EPI; which hindered their ability to participate in the training program on time. Therefore, all NGO service providers did not get the basic EPI training in due time. Moreover, the concerned authority curtailed the training duration due to budget shortage.

Adequate knowledge and training were required for NGO-level staff to reduce the incidences of invalid vaccine doses. All respondents (service providers) opined that there is no alternative to providing basic EPI training for the service providers and two-day basic EPI training was not adequate for them. The lack of an adequate workforce was another reason for providing invalid doses. They suggested that at least 4-day training was required to be informed about the newly introduced vaccine in the routine EPI as well as vaccine management procedures, such as cold chain management, infection prevention system, correct disposal of used needles and syringes, etc. Basic EPI training was arranged for every two years by EPI, but City Corporation arranged refresher training for every three months.

# Discussion

As per the first objective, the level of knowledge, attitude, and practice of parents regarding vaccination schedules under the routine EPI program of Bangladesh has been assessed. From this study, it is revealed that almost all respondents (98%) know about the routine vaccination program in Bangladesh. However, only 31% of our population knows the exact number of vaccinations against each disease. Even people are not aware of the vaccination schedule; they fully depend on the service providers. They all know that the first vaccine is given to a child in the left hand, but they do not know the name of the disease for which the BCG vaccine is given to their children. Whereas, the Bangladesh EPI coverage evaluation survey report says that our BCG coverage rate is almost a hundred per cent <sup>[4]</sup>. The same scenario is also seen in the case of the pentavalent vaccine. Bangladesh EPI initially introduced this vaccine in DPT form when three vaccines were given to a child at a time to protect them from three diseases, such as Diphtheria, Pertussis, and Tetanus. But later on, in 2009, Bangladesh EPI started providing pentavalent vaccines against five diseases, including the Hib vaccine against pneumonia and hepatitis B vaccine, along with the previous three vaccines. However, our study findings reveal that none of the respondents know the name of the diseases for which the current number and doses of vaccine schedules as well as they were never informed about the invalid vaccine doses by the service providers, which is similar to the findings of some researchers <sup>[6][19][20][21][22].</sup>

But interestingly, it is revealed that almost 24% of our respondents can correctly answer the number of doses of the PCV vaccine. This finding is interesting in the sense that the PCV vaccine is introduced in routine EPI in 2015, and it is quite new in the routine vaccination program <sup>[17][23]</sup>. Even 23% know the exact vaccination schedule for PCV; 27% can memorize correctly that the PCV vaccine was given to their child on the right thigh. Another important vaccine is the polio vaccine and our country has achieved the status of 'Polio free' status since 2014, which is a great achievement for our health sector <sup>[2][3]</sup>. But proper knowledge regarding this vaccine is quite low. Only 37% of respondents know that the polio vaccine is given to their children to protect them from disability. However, the IPV vaccine, which is a polio vaccine in injectable form, is introduced in a routine immunization program in 2015. This was a single-dose vaccine, but later it was converted into a two-dose vaccine and called the fractional dose of IPV. This IPV vaccine also faced a global shortage, and the supply was interrupted <sup>[24][25][26]</sup>; therefore, some children were not vaccinated for IPV during that time. people were not fully aware of the vaccine schedule and number of doses.

This study has some limitations as we have collected data from the mothers who can show their child's immunization cards to the study personnel. Only the mothers' perception is treated as their attitudes towards the vaccination process. Moreover, this study only focuses on the impact analysis of behavioural aspects (knowledge, attitude, and practice) of invalid vaccine doses in routine EPI but analysis of financial loss or economic aspects of invalid vaccine doses could be the focus of future research.

## Conclusion

Vaccination is the most appropriate and cost-effective health intervention throughout the world. The study contributes to identifying the possible reasons for providing invalid vaccine doses to children by assessing parents' knowledge, attitudes, and practices regarding vaccination schedules under the routine EPI of Bangladesh. This study finding revealed that parental knowledge of invalid vaccine doses is almost zero though parents are aware of the importance of vaccination. Even most parents do not know which types of disease or number of diseases are prevented through this vaccination program. Another important thing is slum living people mostly receive vaccination-related information from the service providers, but are never informed about the invalid vaccine doses. Therefore, this is very important to keep informed the slum people about valid vaccine doses by involving slum authorities along with existing service providers. The slum authority/slum manager can play a vital role in mobilizing EPI-related information to the slum living people. They can assist in arranging various courtyard meetings, group discussions, or awareness meetings on vaccination issues, such as raising awareness about reducing invalid vaccine doses for the target population. Therefore, it may contribute to designing appropriate interventions for reducing the rate of invalid doses of vaccination schedule in this country and help to achieve the desired target of 90% coverage.

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# Author's Contribution

TS designed, implemented, conducted data analysis, and prepared the manuscript. MM implemented the study at the field level and review the manuscript. SRD performed the statistical analysis.

# Footnotes

<sup>1</sup> Definitions are directly taken from Bangladesh EPI coverage evaluation survey report 2020<sup>[4]</sup>.

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