

Review of: "Developing a Framework for Cost Reduction Strategies through Process Automation in SMEs: A United States Perspective"

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Potential competing interests: No potential competing interests to declare.

The paper presents a framework for cost reduction strategies through process automation, outlining the barriers faced by SMEs and identifying themes useful for incorporation into the framework. While the language is sound, several areas require improvement:

- 1. The paper lacks a methodology section that details the implementation process.
- 2. The framework appears overly basic and fails to provide concrete guidelines for implementation, focusing only on the factory context.
- 3. There is no quantitative analysis to support the claims of successful implementation, making the evidence insufficient.

Overall, addressing these comments would significantly enhance the quality of the paper.

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