

# Review of: "Bank Customer Churn Prediction Using SMOTE: A Comparative Analysis"

Dr.Raya Alothman <sup>1</sup>

<sup>1</sup> University of Mosul

**Potential competing interests:** No potential competing interests to declare.

The paper is good, but needs the following points:

1. The abstract needs to be reformulated so that it gives more importance to the research topic with regard to the sentence "We compared our results with existing models that utilized the same dataset, and our proposed strategy outperformed them."
2. In Figure 1, the type of reprocessing should be mentioned at the beginning of the flow chart.
3. More clarification of the benefits used should be mentioned from Table 1, such as the advantage of "parameters of the GA."
4. Give an example of imbalanced data and balanced data that relates to the subject, such as bank loans.
5. Adding more sources than the last 4 years ago.