Review of: "Developing a Framework for Cost Reduction Strategies through Process Automation in SMEs: A United States Perspective"

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Potential competing interests: No potential competing interests to declare.

Introduction:

"SMEs can indeed take an upper hand by exploiting existing technologies, including RPA, AI, and ML technologies". Please specify the abbreviations the first time you use them in the article. These abbreviations have been used in the first paragraph, and full forms are given in the third last section (**opportunities for future research**)

"in small to medium-sized enterprises". Once the abbreviations have been used, avoid using the full forms in the article repeatedly.

Literature review:

Novelty is not highlighted in the present work.

The gaps in the literature are not discussed.

Application of the framework

This section is unclear. Have the SMEs implemented your framework, or is your framework derived from these case study examples? Considering you have cited references within each case study, it appears that the work was previously completed. Could you please clarify your specific contribution to these case studies?"

Challenges and lessons learned from implementation

This section is very generic. The author is advised to make it more specific and technical."

Implications for SMEs in the United States

This section is also vaguely written. The authors have given 2-3 advantages of using automation technologies. Please rewrite this to provide clearer implications.

References:

Please add some latest and relevant references from years 2023 and 2024.

"Tamburri, D. A. (2020a). Design principles for the General Data Protection Regulation (GDPR): A formal concept analysis and its evaluation. Information Systems, 91(101469), 101469. https://doi.org/10.1016/j.is.2019.101469". This reference has been cited twice as two different articles. Merge them into one.

The doi is missing for some of the articles. The author is suggested to add these details.