Review of: "The Future of AI Chatbots in Higher Education"

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The paper is interesting in the present context of the prevailing significance of AI. AI is no longer a science fiction; rather, it is reshaping every sector of the economy. Therefore, conducting research on such topics is the need of the hour. As far as the given article is concerned, it reflects many good aspects based on NLR review. Considering its methodology, it is an addition to the existing knowledge base. However, when it comes to providing rationale for proposed strategies or support through actual case studies, it lacks value. Case studies, such as examples of academic institutions following the AI trend and sharing their actual experiences, could be added. By adding some case studies, the quality of this work could be enhanced, and it could be considered for publication. I wish all the best to the authors.