

# Review of: "[Review Article] How to Improve the Human Mindset"

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**Potential competing interests:** No potential competing interests to declare.

1. The abstract is loosely written. It is not as informative as expected. A standard abstract must present, without leaving any doubt, the objective of the paper precisely; source of data (which is not present in your abstract); analytical approach used; key findings; and any policy implications and recommendations.

2. The English and writing of the manuscript should be significantly improved. Pay careful attention to punctuation and articles.

3. The introduction does not precisely construct the research problem tackled and does not show how the problem is taken care.

4. The authors ignored many recent papers in the area; add these articles in the literature review & introduction:

**\*\*1\*\*** Faraj, K. M., Faeq, D. K., Abdulla, D. F., Ali, B. J., & Sadq, Z. M. (2021). Total Quality Management And Hotel Employee Creative Performance: The Mediation Role Of Job Embeddedment. Faraj, KM, Faeq, DK, Abdulla, DF, Ali, BJ, & Sadq, ZM (2021). Total Quality Management And Hotel Employee Creative Performance: The Mediation Role Of Job Embeddedment. *Journal of Contemporary Issues in Business and Government*, 27(1), 3838-3855.

**\*\*2\*\*** Sun, J., Apornak, A., & Ma, G. (2023). Presenting a mathematical model for reduction of delays in construction projects considering quality management criteria in uncertainty conditions. *Journal of Engineering Research*.

**\*\*3\*\*** Apornak, A., Raissi, S., Keramati, A., & Khalili-Damghani, K. (2023). Modelling new service development using Kano, QFD and mathematical programming in an emergency department healthcare unit. *International Journal of Process Management and Benchmarking*, 13(1), 1-18.

**\*\*4\*\*** Mousavi, S. F., Apornak, A., & Pourhassan, M. (2023). Robust optimization model to improve supply chain network productivity under uncertainty. *Journal of applied research on industrial engineering*, 10(2), 273-285.

**\*\*5\*\*** Patwary, A. K., Alwi, M. K., Rehman, S. U., Rabiul, M. K., Babatunde, A. Y., & Alam, M. M. D. (2022). Knowledge management practices on innovation performance in the hotel industry: mediated by organizational learning and organizational creativity. *Global Knowledge, Memory and Communication*.

**\*\*6\*\*** Vihari, N. S., Yadav, M., & Panda, T. K. (2022). Impact of soft TQM practices on employee work role performance: role of innovative work behaviour and initiative climate. *The TQM Journal*, 34(1), 160-177.

**\*\*7\*\***Khalili-Damghani, K., Noorzadeh, F., & Apornak, A. (2022). Resource allocation problems in data envelopment analysis with simultaneous shared costs and common revenue. *International Journal of Data Envelopment Analysis*, 10(2), 1-12.

**\*\*8\*\***Cheah, L. F., Cheng, M. Y., & Hen, K. W. (2023). The effect of quality management practices on academics' innovative performance in Malaysian higher education institutions. *Studies in Higher Education*, 48(4), 643-656.

**\*\*9\*\***Shin, H., & Perdue, R. R. (2022). Developing creative service ideas through hotel customer engagement for open innovation: Focused on empowerment and motivation processes. *International Journal of Hospitality Management*, 100, 103077.

**\*\*10\*\***Keramati, A., Damghani, K. K., Apornak, A., & Raissi, S. (2020). Optimization nursing employees in a hospital emergency department by using linear programming. *International Journal of Management Concepts and Philosophy*, 1(1).

**\*\*11\*\*** Ghasemi, M., Sahranavard, S. A., Alola, U. V., & Hassanpoor, E. (2023). Can cost and quality management-oriented innovation enhance patient satisfaction in medical tourist destination?. *Journal of Quality Assurance in Hospitality & Tourism*, 24(6), 806-835. 5. The implications of the results should be discussed in more detail. The authors should provide managerial insights based on the output.

6. The provided results in Figures are not explained well. It is important to present your analysis of the numerical results in a better way.

7. What is the gap in research of your work? Write about one paragraph at the end of the literature review.