

Review of: "Developing a Framework for Cost Reduction Strategies through Process Automation in SMEs: A United States Perspective"

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Potential competing interests: No potential competing interests to declare.

Overall, the information in this paper is useful and interesting. However, the publication of this paper requires technical and critical writing for the improvement of knowledge and new discoveries.

This paper is viewed as lecture notes. It is mostly written in words only and needs to be improved with appropriate tables and diagrams. It also requires an in-depth analysis of previous cost reduction frameworks. What are the constraints and problems of the existing framework?

In addition, it requires data for case studies so that the new framework can be validated in a real environment. This paper can still be improved according to the comments and suggestions given.

Thank you