

Review of: "The Perception of Nurse Case Care Managers About the Needs of Cancer Patients"

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Potential competing interests: No potential competing interests to declare.

Thank you for the opportunity to review this article. Other than the element/section commented on below, all the information is clearly mentioned and presented. I believe that with thorough improvement, the article can provide good benefits to others.

Relevance of the Literature Review

- 1. Need to provide the latest research citation—best citation published within the last 5 years.
- 2. The needs of patients were mentioned. But what about relatives? The relative's needs were mentioned in the aim (abstract). None of the relatives' needs are mentioned in the interview questions, findings, and discussion. So I suggest taking out this element.
- 3. The function of NCCM literature: please mention the suggested care manpower ratio to the patient, and in reality, how is the ratio?
- 4. Any previous study on NCCM perception? The gap on this matter was not properly highlighted, or the significance of this topic is not clearly mentioned.

Sampling Strategy

1. Please justify why the convenience sampling method was used. Any bias will happen, and how can it be solved?

Presentation of Findings

- 1. May I know whether all the areas of the oncological operating unit are covered? In Table 2, there are 13 units involved/represented. If all units are covered, then it is good. However, if not, can you justify the reason and how your findings can represent the other units without the representatives? Because I believe different types of cancer carry different types of prognoses, needs, etc.
- 2. The main and sub-themes identified were kind of a straight reflection of the main areas of the interview questions. To me, it does not sound like an 'in-depth' interview, where you are supposed to explore further the root cause.

Discussion

- 1. The usage of the words 'cancer patients' and 'users' is used interchangeably in the discussion. I suggest standardizing the word used.
- 2. None of the findings and discussion fill in the gap identified by the author in the literature section. Here I copy the



identified gaps from the author's introduction section:

"These findings suggest that more attention should be paid to understanding these needs and identifying obstacles to their fulfillment."

None of the obstacles/challenges were discussed. Especially, this element is not covered in the interview questions.

"The difficulty for patients to express specific needs and the different perceptions of needs between patients and professionals can make identifying the most hidden needs and their satisfaction very complex."

Is the above gap discussed by the 'managing silence'? If yes, I suggest highlighting this in the discussion.

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