

# Review of: "The Future of AI Chatbots in Higher Education"

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The integration of Artificial Intelligence (AI) chatbots in Higher Education Institutions (HEIs) has the potential to impact teaching, learning, and research processes. However, there are some critical perspectives that are worth mentioning.

The authors enhance the main challenges, although they should also add some pitfalls of this over-reliance on technology, namely: the lack of human touch to effectively teach and mentor; the lack of critical thinking when it comes to learning through AI; its impact in terms of job losses due to AI; and the limited ability of AI to cope with abstract concepts.

Best regards,