

Review of: "Bank Customer Churn Prediction Using SMOTE: A Comparative Analysis"

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Potential competing interests: No potential competing interests to declare.

1. Overall work flow diagram (figure 1) can be made clearer. Image resolution is low. Can be redrawn using online tools like draw.io, figma.
2. Section 4.4 - figure 3 mentioned doesn't match with actual figure 3. Check whether all figures cited in the text are correctly referencing the figures in the paper.
3. Work flow diagram figure 1: mention the classification algorithms and output classes.
4. Some more references can be cited.
5. Results are fine.
6. Paper was written clearly.