Review of: "[Commentary] Service Sector Work Under Pressure From New Technologies and Artificial Intelligence – Lessons From a Number of Foresight Studies"

Imran Hussain[1]

1 Hamdard University

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The article offers a thorough analysis of the implications of new technologies, particularly AI, on the service sector. It skillfully balances the benefits of increased productivity and task automation with the risks of job displacement and psychosocial stress on workers. While it effectively underscores the need for regulatory measures and collective actions, the discussion would benefit from a more extensive literature review, incorporating diverse perspectives and real-world examples to enhance its comprehensiveness and relevance. Overall, the piece provides valuable insights but could be strengthened by a broader scope and deeper exploration of potential solutions.