

# Review of: "Developing a Framework for Cost Reduction Strategies through Process Automation in SMEs: A United States Perspective"

Nor Raihana Mohd Ali<sup>1</sup>

<sup>1</sup> Universiti Teknologi Malaysia

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This is an interesting topic, but the validity of this framework is questionable.

The framework is developed based on a number of different literatures, and the aim is to reduce costs. However, there is no evidence to confirm that by using this framework the cost is possible to be reduced. The case studies provided did not reflect the framework developed, and no proof of cost savings was provided as well. I suggest that the actual case study be conducted and that real cost savings be traced to provide empirical evidence for your paper and to prove your framework is workable and feasible to be implemented for SMEs.

Overall, this paper does not worth a publication without the actual case study being conducted based on the proposed framework.