Review of: "Developing a Framework for Cost Reduction Strategies through Process Automation in SMEs: A United States Perspective"

Irina Severin[1]

1 Polytechnic University of Bucharest

Potential competing interests: No potential competing interests to declare.

The article presents a framework developed in order to reduce costs as follows of processes automation in SMEs.

The areas for improvement are linked with:

Abbreviations should be explicit at the first appearance in the article.

The case study is not clear—how was it implemented? What methodology was applied? How were results collected? Are all these based on the literature, etc.?

Fig. 1 appears over-dimensioned versus the paper body.

Why the US perspective? The case studies come from the USA, but the framework may be applicable in a broader sense; no geographical constraints are foreseen … these should be clarified.