

Review of: "E-Banking: Consumer Perception Towards Digital Banking With Reference to Standard Bank Ltd"

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Potential competing interests: No potential competing interests to declare.

Reviewer's comment:

1. The introduction has not yet explained in detail the state of the art of this research compared to other scholars' research.
2. Literature review has no coherency, and it is better to explain in a paragraph, instead of in sub .
3. This study aims to investigate the factors influencing consumers' attitudes, preferences, and usage behavior towards e-banking platforms to identify potential challenges and opportunities for improving service delivery and customer satisfaction, but there is no explanation about the hypotheses testing to answer the research question. The quantitative method which is used employs only descriptive statistics, which are used to describe the data. There is no explanation about the measurement items which are used in this paper.

Recommendation: Rejected